

## **Refund Policy**

Charleswood Minor Baseball Association (CMBA) operates on a notfor-profit basis. We encourage participation in baseball by the youth of Charleswood, but we are also entrusted to operate the Association in accordance with sound business principles, respecting

the time invested in managing the program by our volunteers. We acknowledge there are circumstances under which a refund of registration fees may be granted, however we need to ensure CMBA does not incur a financial loss as a result of having to pay fees to the WSMBA, MBA, and the City of Winnipeg on behalf of anyone granted a refund.

Therefore, in order to ensure a fair balance between individual choice and the interests of the CMBA, we have established the following policy with regard to registration fee refunds.

- 1) If a refund is requested for any reason before team tryouts and before CMBA pays any fees to our parent associations or the City on behalf of the player, we will refund the registration fee in full minus a \$20 processing charge.
- 2) If a refund is requested after tryouts or after any payment by CMBA to its parent associations, but before the start of the season, we will refund 50% of the registration fees.
- 3) After the start of the season, partial refunds will only be considered in the case of a season-ending injury, which is verified by a healthcare professional.
- 4) If a player is dismissed from a team for extremely inappropriate behaviour, no refund shall be granted. Deciding to remove a player from a team under these circumstances will occur only by vote of the CMBA board, upon the recommendation of the Head Coach.
- 5) For players selected for a WSMBA "AAA" team, the fees they have already paid to CMBA will be transferred by CMBA to WSMBA, and the players are responsible for paying directly to WSMBA the difference between the fee they have already paid to CMBA and the cost of the WSMBA "AAA" program.
- 6) For players transferring out of WSMBA to play "AAA" with another Association, a processing fee of \$40 shall be withheld from the refund. The player must receive prior permission from CMBA and WSMBA for such a transfer, and must also submit an official Baseball Manitoba transfer form requesting provincial approval.
- 7) If a player has violated the WSMBA "AAA" player transfer policy, or the CMBA Inter-Club Transfer Policy as interpreted by the CMBA Board, no refund shall be granted.
- 8) For players transferring out of CMBA, with permission, to another "A" or "AA" team within WSMBA, of their own volition and not as part of a CMBA-arranged team merger, their registration fee will be refunded minus a \$40 processing fee.

Policy Revised by CMBA Board, February 16, 2012